

## Mortgage protector. Application form.

November 2023



\*Fidelity Life has an A- (Excellent) financial strength rating from A.M. Best. The rating scale that this rating forms part of is available for inspection at our offices. For more information please visit Fidelity Life's <u>financial strength page</u>.

This application is scanned and data is input electronically. Please follow these instructions carefully so there are no delays in processing.

- Please do not write on this page or inside the perforated section of the spine, as the front page and spine are detached and discarded for processing purposes when received by Fidelity Life.
- Any notes should be included on the "Additional information" page (refer to page 9).
- If completing by hand, use a black pen where possible and print in BLOCK CAPITALS within the spaces provided, e.g.

C H R	IS	JO	NES
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- Do not leave empty boxes at the start of lines containing words, but leave a space between words.
- Always attach an illustration.
- Remember to complete all questions in the required sections. Any alterations made must be initialled by the life to be insured and policy owner where applicable.

#### Important information.

If the sum insured or monthly benefit exceeds that shown in the table, a full application form must be completed.

Age of Life to be Insured	Sum Insured	Monthly Benefit
16 – 50	\$500,000	\$4,000
51 – 59	\$150,000	\$1,500
60 plus	<b>\$</b> 0	N/A

1.	Adviser to complete.					
	Adviser name.		Adviser number.	I/C % spli	t. R/	'C% split.
1.					%	%
2.					%	%
2.						
Сс	ommencement date for direct debits only.				See attac	ched quote.
	– monthly 1st to	28th				
	· · · <b>/</b> · · · · ·					
	– fortnightly 1st to	31st	Day of week	Month	Yea	ar
	int Life Applications – where the policy compris					0 0
	you wish the policy to be issued on acceptance					
is	this application to amend an existing policy?					Yes 🔾 No 🔾
•	If 'Yes', please give policy number		and complete Alter	ration request form	(on page <sup>.</sup>	15)
ls <sup>-</sup>	this application dependent on completion of	any other arrangeme	nt?			Yes $\bigcirc$ No $\bigcirc$
٠	If 'Yes' please give details in the Additional in	nformation section on	page 9.			
A	dviser declaration.					
	l confirm that all relevant information discus recorded on this application form.	ssed with me by the ap	oplicant(s), at the time t	this application was	s complete	d, has been
•	To the best of my knowledge and belief, the			ny attached persor	al stateme	nts, are true
	and correct and in accordance with all the i I have provided the applicant(s) with verbal	•		within 14 days of re	eceipt of th	ne policy,
	by contacting Fidelity Life on 0800 88 22 8					
•	If pages of the application form have not be	en submitted, l confirr	n that those pages are	blank pages that c	ontain no ii	nformation.
Na	ame of Adviser					
Ad	dviser signature		Dat	e (DD/MM/YYYY)	)	
	<u> </u>					

#### 2. Credit card payment.

If you have requested to pay on a recurring basis by credit card your financial adviser will send you a registration link to a secure website where you can register your credit card to automatically pay for your premiums. (Please ensure that your email address is included on page 4 or 5 of this application form).

#### Please note:

- 1. It is important that you register your credit card within 7 days of receiving this email. Should you need any assistance with this link, please contact the Fidelity Life customer care team.
- 2. Credit card payments will be accepted for all monthly, quarterly, half-yearly and annual premiums.
- 3. If you have any questions about the credit card payment system, please call new business on telephone 0800 88 22 88 option 2 and then option 1.

#### 3. Duty of disclosure. Please read before completing application.

#### What you need to tell us.

- 1. Always tell the truth. You must tell us everything that may affect our decision to insure you. Insurance is based on the principle of utmost good faith. Put simply you have a positive duty to provide truthful, complete and correct information about yourself, including your health and medical history. Your duty of disclosure extends to the date the contract of insurance commences. For example, you are required to tell us if you are diagnosed with a medical condition after the date of your application, but before we agree terms of cover we may offer. If we offer to cover you, you will be insured on the basis of the information you have provided.
- 2. Answer questions as fully as you can. Applying for insurance involves responding to a number of questions. Your answers need to include as much detail relating to your current and past circumstances as possible. While this may take time, it is important to ensure that we have all the information we need when we make the decision to insure you and on what terms.
- 3. If in doubt, tell us. Be aware the law does not distinguish between innocent or deliberate non-disclosure. If you are uncertain of the relevance of any information, please include it on your form because, even if you aren't sure, it may be important to us. If someone else is completing the form on your behalf, it is important that you check that the information is correct and nothing has been left out.
- 4. If you don't know something, say so. If you say that you don't know what the answer is and we think we need more information about your answer to a question so we can offer you insurance, we will need to obtain the information from somewhere else. By signing the declaration and consent, you give us your consent to get this information.
- 5. Know what you're signing. By signing the declaration on your form, you are saying that you have answered all the questions completely and to the best of your knowledge, as well as providing any other information that may influence our decision about your policy. If you are uncertain about any of your answers, ask your adviser or us before signing the declaration. By completing and signing the declaration you are agreeing to be bound to Fidelity Life's terms.
- 6. How non-disclosure affects claims. When you make a claim we may look further into your personal history. If we discover that you did not provide us material information we may avoid your policy and no claim will be payable or at our discretion amend the terms of your insurance policy. It does not matter if the new information is about a condition unrelated to your claim. If we avoid your policy from its inception, this means that you would not be able to make a claim as no policy would exist. In addition, all premiums paid may be forfeited.
- 7. Help us to help you when you need to claim. Depending on what you tell us on your claim form, we might need more information to make a decision about your claim. We may get this information by calling you, asking you to fill out another form or asking you to have a medical test. Sometimes we will need to get information from other people who may include your doctor, your employer, ACC or other government departments. By signing the consent form you give us the consent to do this.
- 8. Know what are consenting to. We can only request information that we need to assess your application for insurance or for payment of a claim. At all times, you have the right to access the information we hold about you and, if it is wrong, to ask us to correct it.
- 9. Don't be afraid to ask. If there is anything you're not sure of, don't be afraid to ask. Contact your adviser, or phone Fidelity Life on 0800 88 22 88.

#### 4. Medscreen.

- Medscreen (a medical service company) provides a convenient way for you to supply Fidelity Life with personal medical information sometimes required for insurance cover.
- The service uses qualified nurses to conduct medical assessments and/or blood tests for Fidelity Life.

• It is available for applications which are over non-medical limits, or outside our normal build range.

#### 5. Telephone underwriting.

To speed up the acceptance of this application, if we need further information we will contact you directly (e.g. via email or telephone) unless you indicate otherwise.

 $\bigcirc$  No - please do not contact me

 $\bigcirc$  Yes - when is the best time?  $\bigcirc$  a.m /  $\bigcirc$  p.m

6. Lives to be insured.																				
Life (1)																				
Title	Mr 🔿	Mrs	) Ms	s ()	Miss	0	Dr 🔿	Othe	r ()									 		
Surname																				Ц
First name(s) Residential address																				
Mailing address, if different from above																				
Gender*	Male 🔿	Fema	ale 🔿		Dat	e of	birth (	DD/M	M/YY	YYY)										
What is your –	Height?		c	om or		ft	i	nches	We	eight?	>		kg	or		s	t	lbs	6	
Has your weight changed more	than 5kg	gs in th	e last	year?	Yes	) N	o⊖ lf	'Yes', it	t incre	eased	by		kį	g/lbs	or dec	crease	ed by	ŀ	kg/lbs	
Has your weight changed more Please provide reason for wei			e last	year?	Yes	) N	o⊖ lf	'Yes', if	t incre	eased	by		kį	g/lbs	or dec	crease	ed by	ŀ	kg/lbs	
			le last	year?	Yes	O NG	o○ If	'Yes', if	t incre	eased	by		k(	g/lbs	or dec	creas	ed by	•	kg/lbs	
Please provide reason for wei			e last	year?	Yes	⊃ N(		'Yes', it	t incre	eased	by		k(	g/lbs	or dec		ed by	•	(g/lbs	
Please provide reason for wei Previous surname (if applicable)			le last	year?	Yes	⊃ N(			t incre	eased	by		kş	g/lbs	or dec		ed by		(g/lbs	
Please provide reason for wei Previous surname (if applicable) Phone number	ght char	nge	1	year?	Yes	) N		 Email	t incre	eased	by	1	 	g/lbs	or dec		ed by		(g/lbs	
Please provide reason for wei Previous surname (if applicable) Phone number Occupation	ght char	nge	1	year?	Yes	⊃ N4		 Email	t incre	eased	by		 	g/lbs	or dec	1		) Der we		
Please provide reason for wei Previous surname (if applicable) Phone number Occupation Average Gross Annual Earnin	ght char	expenses	) <b>\$</b>				 Ind	 Email ustry				ased			or dec	1				
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\*Fidelity Life recognises that gender is diverse. This question refers to assigned sex at birth which is used for underwriting purposes. If you have any questions, or require further information please discuss with your Adviser.

6. Lives to be insured (con	ntinued).															
Life (2)																
Title	Mr O M	rs 🔿 M	s 🔿 M	liss 🔿	Dr	Other (	)									
Surname																
First name(s) Residential address																
Mailing address, if different from above																
Gender*	Male 🔿 I	-emale 🔿		Date of	birth (D	D/MM/`	(YYY)									
What is your –	Height?		cm or	ft	in	ches \	Neiaht?		kg d	or		st			lbs	
Has your weight changed more	-										daar		by			6
			year? 1			es, it inc	n easea (	Jy	кg,	105 01	uecr	eased	Бу		kg/lb	3
Please provide reason for wei	ight change			i		I		1	1	1			I	I	I	
Previous surname (if applicable)																
Phone number					E	mail										
Occupation					Indu	stry										
Average Gross Annual Earnings (net of expenses) \$																
Average Gross Annual Earnin	1 <b>gs</b> (net of exp	enses) \$														
Duties											F	lours	worke	ed per	week	
Duties What percentage of these dur			or physic	al work'				k-basec	l work)		F	lours	worke	ed per	week	
Duties			or physic	al work'	? (i.e. nc	n-clerica Major E		k-basec	l work)		H	lours	worke	ed per	week	%
Duties What percentage of these dur			or physic	al work'				k-basec	l work)		ŀ	lours	worke	ed per	week	%
Duties What percentage of these dur	ties require	manual o			%	Major D		k-basec	l work)		F	lours	worke	ed per	week	%
Duties What percentage of these dur Major Duty	ties require	manual o Aross Ann	ual Earr	nings (ne	%	Major C es) \$	Duty									
Duties What percentage of these dut Major Duty Are you self employed? Yes of Is life to be insured to be a pol	ties require	a manual o àross Ann	nual Earr	nings (ne	%	Major E es) \$	Duty								Yes (	
Duties What percentage of these dut Major Duty Are you self employed? Yes 0	ties require	a manual o àross Ann liverse. Tl	nual Earr	nings (ne tion refe	t of expens	Major E es) \$	Puty	th whic							Yes (	
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Duties What percentage of these dut Major Duty Are you self employed? Yes of Is life to be insured to be a pol *Fidelity Life recognises that If you have any questions, or We'll always communicate with	ties require No C G icy owner? gender is c require fur	a manual o Aross Ann liverse. Tl ther infor nail. If you	hual Earr his ques rmation	nings (ne tion refe please c your po	% t of expens ers to as discuss v	Major E es) \$ ssigned s vith your	Outy	th whic	 h is use	d for					Yes (	
Duties What percentage of these dut Major Duty Are you self employed? Yes of Is life to be insured to be a pol *Fidelity Life recognises that If you have any questions, or We'll always communicate with	ties require No C G icy owner? gender is c require fur	a manual o Aross Ann liverse. Tl ther infor nail. If you	hual Earr his ques rmation	nings (ne tion refe please c your po	% t of expens ers to as discuss v	Major E es) \$ ssigned s vith your	Outy	th whic	 h is use	d for					Yes (	
Duties What percentage of these dut Major Duty Are you self employed? Yes of Is life to be insured to be a pol *Fidelity Life recognises that If you have any questions, or We'll always communicate with	ties require No C G icy owner? gender is c require fur	a manual o Aross Ann liverse. Tl ther infor nail. If you	hual Earr his ques rmation	nings (ne tion refe please c your po	% t of expens ers to as discuss v	Major E es) \$ ssigned s vith your	Outy	th whic	 h is use	d for					Yes (	
Duties What percentage of these dut Major Duty Are you self employed? Yes of Is life to be insured to be a pol *Fidelity Life recognises that If you have any questions, or We'll always communicate with	ties require No C G icy owner? gender is c require fur	a manual o Aross Ann liverse. Tl ther infor nail. If you	hual Earr his ques rmation	nings (ne tion refe please c your po	% t of expens ers to as discuss v	Major E es) \$ ssigned s vith your	Outy	th whic	 h is use	d for					Yes (	

Life (1) Life (2)	
a. Are you currently applying to any other company?	
Life (#) Company Year issued Type Sum insured Status (applied for / in force / cancelled)	
c. Is this application replacing an existing policy, or a policy discontinued within the last 6 months, with Fidelity Life or any other company?Yes No Yes No Yes No C	
8. Policy/mortgage information.	
Please complete which Basis of Cover is applicable and complete relevant details:	
O 115% of mortgage repayment (investment or residential property)	
Principal <sup>\$</sup> Repayment <sup>\$</sup> per month Term of Mortgage years	
Financial requirements for all levels of cover - copy of loan document or bank statements showing 2 consecutive mortgage repayment	:s.
○ 45% of income	
In all cases financial requirements are a copy of payslip (employee) or 2 years accounts/tax returns (self employed). Additional financi requirements for cover over \$5,000 per month are a copy of loan document or bank statements showing 2 consecutive mortgage re ments.	
If the level of Monthly Mortgage Repayment cover plus top-up Indemnity Income Protection cover exceeds \$10,000 per month, ther of income is also required.	proof
If top-up Agreed Value Income Protection cover is applied for, then proof of income is also required.	
Notes	
a. If the monthly benefit is over \$5,000, confirmation of whether any rent is received will be required.	
b. If the total monthly disability benefit is over \$15,000, a Confidential financial questionnaire is required.	
9. Residence and travel.	
Residency Status (please tick one)       Life (1) Life (2)         a.       Citizen or Permanent Resident of New Zealand       Other (please provide details)         Applied for Permanent Residency       Work Visa/valid for more than 12 months         b. Do you intend to travel to (other than on holidays) or live in another country? If 'Yes', please give details	
Life (#) Country City/Province Purpose Duration	

#### 10. Hazardous pursuits and activities

·
If the answer to any of these questions is 'Yes', please complete the Hazardous occupation or pursuits questionnaire for each pursuit/activity         (If more than two pursuits or activities please use the notes pages also).         Do you participate or intend to participate in any of the following:         • Aviation (other than as a fare-paying passenger)         • Hang-gliding/kiting         • Motor sport – any form, including off-road activities or power boat racing         • Scuba diving
11. Medical records.
Life (1) Doctor's details
a. Please give details of your usual doctor below
Name
Medical practice City
b. How long have you been with your usual doctor? Years Months c. Are your medical records held under the same doctor's name as shown in Section 11.a. above?
Life (2) Doctor's details
a. Please give details of your usual doctor below
Name
Medical practice City
<ul> <li>b. How long have you been with your usual doctor? Years Months</li> <li>c. Are your medical records held under the same doctor's name as shown in Section 11.a. above?</li></ul>

12.	Personals	tatement.								
									Life (1)	Life (2)
а.								nicotine replacement	Yes 🔿 No 🔿	Yes $\bigcirc$ No $\bigcirc$
b.	lf yes, wha If you hav		e last 12	months, hav		ny per day? smoked?			Yes 🔿 No 🔿	Yes 🔿 No 🔿
	lf yes, dat	e last smoked (D	D/MM/	(YYY)						
c.	any other		n drugs c					al or psychoactive drugs, ers instructions?		Yes O No O
d.										Yes $\bigcirc$ No $\bigcirc$
_		ber of standard			week	month		andard drink = 1 nip of spirits or 1 glas alcohol consumption or h	•	
e.	you ever l		n or beel					ohol and/or drugs?		Yes $\bigcirc$ No $\bigcirc$
	ii ies, pi	ease give decails	Delow							
f.										Yes O No O
g.								-		Yes O No O
								s?		Yes O No O
i.				-						Yes O No O
j.								nt, advice or blood tests		Yes $\bigcirc$ No $\bigcirc$
k.									Yes 🔿 No 🔾	Yes 🔿 No 🔿
I.										Yes O No O
								d an organ transplant?		Yes O No O
								D-19, any heart complaint,		
	high blood	l pressure, high c	cholester	ol, epilepsy,	mental or n	iervous disor	der, d	epression, kidney disease,		
								unselling for health relate		
										Yes O No O
						-		vise)? e.g. deafness		Yes O No O
								\$?		Yes O No O
										Yes O No O
r.		ever been declar							Yes $\bigcirc$ No $\bigcirc$	Yes $\bigcirc$ No $\bigcirc$
s.	Are you c	urrently under in	vestigati ninal offe	ion for, or ha	ve you eve	r been charg	ed			Yes 🔿 No 🔿
		e answered 'Yes'								
						give decidin				
LI	fe (#)	Question	Date	Conditions	/Details					

13.	Your family history.		
Has	any blood-related immediate family member (father, mother, brother, sister) had or been diagnosed with:	Life (1)	Life (2)
	Diabetes, high blood pressure, heart disease, stroke, high cholesterol, kidney disease, mental health condition (including depression), breast, cervical, ovarian, colon or other cancer?	Yes O No O	Yes 🔿 No 🔿
	Multiple Sclerosis, muscular dystrophy, motor neurone disease, cystic fibrosis, familial polyposis, haemochromatosis, Huntington's chorea or any familial disease or inherited disorder?	Yes 🔿 No 🔿	Yes 🔿 No 🔿
	If 'Yes', to either 'a' or 'b' above, please complete the table below		

	Life (1)			Life (2)			
Relation	List ALL conditions and cause of death if applicable If cancer, please give type and site.	Age at diagnosis	Current Age at age <b>OR</b> death		Age at diagnosis	Current age O	Age at R death
Mother							
Father							
Brother							
Sister							

Additional i	Additional information.							
Question Number	Applicant's/Child's name							

## Your Duty of disclosure for the life to be insured and policy owner(s).

Before you enter a contract of insurance you have a duty to disclose to Fidelity Life every matter that is relevant to Fidelity Life's decision whether to accept the risk of insurance and if so on what terms. You have the same duty to disclose those matters to Fidelity Life that occur after signing this application and before your contract of insurance commences. You also have the same duty to disclose those matters to Fidelity Life before you apply to increase or reinstate your insurance. If you fail to comply with your duty of disclosure, Fidelity Life may cancel your policy from inception, or at its discretion, alter the amounts and terms of the insurance or decline to consider any claim/s. If Fidelity Life cancels your policy from inception, all premiums paid may be forfeited.

### Privacy Act 2020 and The Health Information Privacy Code 2020.

- This application collects personal information about you, the **life to be insured and the policy owner(s)**. You have the right of access to, and correction of, your information.
- The personal information and any additional information obtained, (including medical and financial information) will be used by Fidelity Life, its subsidiaries, its officers, its advisers, reinsurers and other companies for processing on Fidelity Life's behalf, to calculate and administer the insurance you apply for and for the purposes and promotion of insurance and investment services to you. The information may also be used for statistical purposes provided you are not identified.
- Your personal information is held at Fidelity Life's Auckland office, or by one of Fidelity Life's storage providers and through cloud-based services in New Zealand and Australia who store information on our behalf.
- The information may be disclosed outside of the Fidelity Life group of companies where the disclosure is necessary for one or more purposes for which the personal information was collected, to the adviser named on this application (or allocated to your business), where required by law, to the policy owner or with your consent.
- If blood tests are required in connection to this application, results will be provided to your general practitioner named in this application.

## Declaration and authority by life to be insured and policy owner(s).

- I/We have read the notice explaining my/our duty of disclosure and have had an opportunity to discuss it with my/our adviser. I/ We understand the contents in the Duty of disclosure and wish to proceed with my/our application with that understanding. I/We have completed the sections in this application required to be completed. If I/we have not done this, I/we declare that I/we have read the completed application and the information given (including any personal statement) is true, accurate and complete.
- I/we have not withheld or misstated any material fact.
- No statement affecting this insurance has been made to any representative of Fidelity Life that is not recorded in this application.
- I/We acknowledge that the information I/we have provided and the information provided by anyone else on my/our behalf in this application will form the basis of the contract of insurance between me/us and Fidelity Life.
- I/We understand if additional information is required to process my/ our application for insurance, I/we may be telephoned by an underwriter. The information that I/we provide to the underwriter will form part of my/our application for insurance.

Signature of life to be insured (1)

Signature of life to be insured (2)

Signature of parent/guardian/employer for person under age 18

Signature of policy owner(s)

(If company-owned, authorised signatory must sign and indicate they are signing on behalf of the Company and their position in the Company.)

- I/We will immediately notify Fidelity Life of any circumstances affecting the risk that may occur after signing this application and before the contract of insurance commences.
- I/We understand that the contract of insurance with Fidelity Life will not commence until this application has been accepted by Fidelity Life, acceptance terms have been agreed to by the policy owner(s) and received by Fidelity Life and until payment of the premium is received, or receipt of a valid direct debit to operate within 30 days.
- If I/we have provided my/our email address in this application, or if I/we provide it at some stage in the future, I/we consent to receive emails from Fidelity Life in respect of Fidelity Life and any further services.
- I/We have read and understand the sections in this application headed Privacy Act 2020 and The Health Information Privacy Code 2020, and Statement of Consent by Life to be Insured. I/we authorise Fidelity Life to disclose any personal information that it holds about me, to any person where the disclosure is necessary for one or more purposes for which the personal information was collected.

#### Statement of consent by life to be insured.

- I/We authorise Fidelity Life to obtain any information about me from any person and/or entity including, but not limited to, any and all health treatment providers (i.e. medical practitioner, specialist, hospital, clinic, counsellor, psychologist, therapist, dentist, alternative health practitioner), insurers, Accident Compensation Corporation, or any similar organisation, employers (whether current or not), accountants, consultants, financial advisers, banks, financial institutions, any credit rating agencies and public authorities.
- I/We authorise any person and/or entity, including any of those listed above, to give any information about me to Fidelity Life, or to other companies for collection on Fidelity Life's behalf.
- I/We agree that a photocopy of this statement of consent shall be as valid as an original and is sufficient evidence of my consent and authority to the disclosure of my information.

#### Acceptance of Fidelity Life's Policy terms.

 I/We understand that Fidelity Life decides whether to accept my/our application and, if so, on what terms. Subject to the 14-day free look period described below, I/we agree in advance to always accept Fidelity Life's terms including but not limited to the premium, any ecclusions and any other variations to the standard terms. If my/our application is acceptable on terms that differ from those originally requested by me/us, my/our adviser/broker will contact me/us for approval of any changes.

#### 14-day free look.

 I/We understand that my/our contract of insurance can be cancelled during the 14-day free look period and all premiums refunded to me/us.

Fidelity Life has an A- (Excellent) financial strength rating given by A.M. Best.									
	Secure	Vulnerable							
A- Excellent	A++, A+ (Superior) A, A- (Excellent) B++, B+ (Good)	B, B-         (Fair)         E         (Under Regulatory Supervision)           C++, C+         (Marginal)         F         (In Liquidation)           C, C-         (Weak)         S         (Suspended)           D         (Poor)         F         (Suspended)							

The A.M. Best financial strength rating relates to Fidelity Life's insurance and investment business. For the latest ratings, visit www. ambest.com. AM Best have not provided this rating as a recommendation. The scale of which this rating forms part of is available from Fidelity Life.

Date (DD/MM/YYYY)

Date (DD/MM/YYYY)

Date (DD/MM/YYYY)

Date (DD/MM/YYY)

1.

2.

3.





## **Replacement form.**

This form must be completed when existing insurance cover is intended to be replaced. There are 4 sections to complete – this should be done together with your adviser.

### Replacement means an existing cover, policy or contract is cancelled and replaced with a new one.

1. Details of existing insurance (cover being replaced).

There can be risks involved with replacement. It's important your adviser provides you with a detailed comparison before the replacement takes place. The comparison and explanation must include:

1. The differences between the existing cover or policy and the proposed cover with Fidelity Life (including the policy wording and definitions).

- 2. The advantages and disadvantages of replacing the cover or policy.
- 3. Any impact the personal circumstances of the life insured could have (including health, occupation, participation in hazardous pursuits).
- 4. Cost.

#### Important Information.

It's important to give full information to Fidelity Life so that an accurate and complete assessment can be made. This relates to all information about the insured person's individual situation.

Insured person	Insurance company	Cover type	Sum insured	Date cover started	Special terms or conditions
What are the reason	Is the existing cover is beir	ig replaced? Please	provide full deta	il.	
1.					
2.					
3.					
4.					
т.					

#### 2. Details of proposed replacement cover (new cover).

Insured person	Cover type	Sum insured
Why has this cover been recommended? Please pr	ovide full detail.	
1.		
2.		
3.		
4.		
т.		

#### 3. Identified risks.

What are the risks or disadvantages of going ahead with this replacement? (i.e. what is not covered in the new policy but was covered by the existing cover, change in personal circumstances / health, stand-down periods of benefits etc.)

1.		
2.		
3.		
4.		

#### 4. Declarations.

#### Policy owner to complete.

Full name of nation owner

I confirm that my adviser has provided a detailed comparison between the existing policy and the proposed replacement policy. I have had a full explanation of the benefits and risks of proceeding with this replacement and I want to proceed with my application for this new policy.

i un name or po		mei								
Signature										Date (DD/MM/YYYY)
Full name of po	olicy ow	/ner								
Signature										Date (DD/MM/YYYY)

#### Adviser to complete.

I confirm I have provided a full comparison between the existing policy and the proposed replacement policy to the policy owner and an explanation of the risks and benefits of changing. I understand that until the terms and conditions of the proposed replacement business are known, the policy owner won't be able to make a fully informed decision.

Adviser	name	(plea	ise pi	rint)								
Adviser	signa	ture										Date (DD/MM/YYYY)

The original of this form should be kept by you as the policy owner(s) and your adviser must keep a record on your customer file(s).

#### Please complete and return:

- By email: scan and send to customerservice@fidelitylife.co.nz
- By post: Fidelity Life, PO Box 37–275 Parnell, Auckland 1151



Office use only         I would like to pay:          Fortnightly         Omothly         Omothly         Ourterly         Ourterly         Ohonthly         Ourterly         Ohonthly         Ohonthly	STB	Policy number(s)			Contact phone numb	er
					( )	
I would like to pay: O Fortnightly O Monthly O Quarterly O Half-yearly O Annually	Office use only					
	l would like to pay:	○ Fortnightly	○ Monthly	○ Quarterly	◯ Half-yearly	◯ Annually

## Direct debit authority.

Direct debit authority.	
Name on my account to be debited (acceptor):   Name of my bank:     My bank account number:	Initiator's authorisation code 0 6 0 4 9 0 2 Approved
Bank Branch Account Suffix	490 04/20
From the acceptor to my bank: I authorise you to debit my account with the amounts of direct debits from Fidelity with the authorisation code specified on this authority in accordance with this author I agree that this authority is subject to: • The bank's terms and conditions that relate to my account, and • The specific terms and conditions listed below. Please include the following information on my bank statement: Authorised signature(s):	• •

#### Specific conditions relating to notices and disputes.

- For scheduled payments the initiator is required to give you a written notice of the amount and date of each direct debit in a series of direct debits no less than 10 calendar days before the date of the first direct debit in the series. The notice is to include:
  - The dates of the debits, and
  - The amount of each direct debit.
  - If the initiator proposes to change an amount or date of a direct debit specified in the notice, the initiator is required to give you notice no less than 30 calendar days before the change, or

For variable payments the initiator is required to give you a written notice of the amount and date of each direct debit no less than 10 calendar days before the date of the debit, or

For customer-initiated payments the initiator may only send a direct debit if you have:

- Asked the initiator to send it, and
- Agreed the amount of the direct debit, and

The initiator is required to give you a written notice of the amount and date of each direct debit no less than the date of the debit.

- 2. I may ask my bank to reverse a direct debit up to 120 calendar days after the debit if:
  - I don't receive a written notice of the amount and date of each direct debit from the initiator, or
  - I receive a written notice but the amount or the date of debiting is different from the amount or the date specified on the notice.
- 3. If the bank dishonours a direct debit but the initiator sends the direct debit again once within 5 business days of the dishonour, the initiator is not required to give you a second notice of the amount and date of the direct debit.

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## Alteration request.



#### Policy number

Insured person(s).		
Last name	First name	Date of birth (DD/MM/YYYY)
Email address		Phone number
Last name	First name	Date of birth (DD/MM/YYYY)
Email address		Phone number
Policy owner(s).		
Last name	First name	Date of birth (DD/MM/YYYY)
Email address		Phone number
Last name	First name	Date of birth (DD/MM/YYYY)
Email address		Phone number
I/We request that the policy be altered as f Increase/addition* O Decrease *Requests for increases in cover or new co	○ Other	
different terms		
Cover	Change from	То





## Alteration request.

With effect from (DD/MM/YYYY)	New total premium \$	
Payable 🔿 Mo	nthly 🔿 Half yearly 🔿 Annual 🔿 C	ther
Paying by direct debit O Exis	ting 🔿 New (attached)	
Declaration.		
	ation will be the basis of the contract for the altered instants and conditions on the current covers will also apply	
Insured person (please print)	Insured person signature	Date (DD/MM/YYYY)
Policy owner (please print)	Policy owner signature	Date (DD/MM/YYYY)
Policy owner (please print)	Policy owner signature	Date (DD/MM/YYYY)
Policy owner (please print)	Policy owner signature	Date (DD/MM/YYYY)
Privacy.		

This form collects personal information that will be used to update your policy. The way we collect, use, disclose and store your personal information is set out in our privacy statement, available at fidelitylife.co.nz.

Please return your completed form and any accompanying documents to:

@ admin.services@fidelitylife.co.nz ⊠ Freepost 1893, PO Box 37275, Parnell, Auckland 1151.

If you have any queries please contact us on 0800 88 22 88.



## Certificate of Free temporary cover.

Fidelity Life provides Free temporary cover on the life to be insured named in a completed application while the application is being assessed. The life to be insured is covered if he or she dies, or is diagnosed with one of the Trauma conditions below, as a result of accidental injury, sickness, or illness, before this Free temporary cover ends.

#### Free temporary cover starts.

The Free temporary cover starts from the date the application is signed and is valid for 60 days, provided the first premium being paid or a valid payment instruction being received by Fidelity Life.

#### Free temporary cover ends.

The Free temporary cover ends on the earliest of the following happening:

- The expiry of 60 days since the Free temporary cover started;
- Fidelity Life is in receipt of a request to cancel the application;
- The date on which Fidelity Life seeks facultative reinsurance in respect of the cover applied for in order to secure better terms for the life to be insured;
- The date the policy owner is advised that the application has been accepted or refused.

#### When there is no Free temporary cover.

There is no Free temporary cover if:

- The life to be insured is under the age of 10;
- The life to be insured is over the age of 65;
- The life to be insured has had an insurance application refused, deferred or assessed as non-standard by any life insurer or life insurance company;
- The life to be insured has in the past had an insurance policy avoided due to non-disclosure;
- If the cover(s) being applied for in the application for the life to be insured would have been refused, deferred, or assessed as non-standard in anyway;
- The life to be insured has non-disclosed any material information on the application;
- If a similar application has been accepted and a policy issued by another company since this application was completed.

#### Trauma conditions covered.

Blindness, Coma, Deafness, Severe burns, Major Head Trauma, Paralysis and Total and permanent loss of use of two limbs, as defined in Fidelity Life's Platinum Plus Trauma cover wording.

#### The amount of Free temporary cover.

Irrespective of the number of Certificates issued for any one life to be insured, the amount of Free Temporary cover is the sum insured being applied for in the application, but limited to the following:

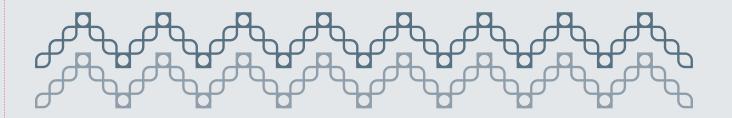
- A maximum of \$500,000 for Death;
- A maximum of \$250,000 for Trauma conditions covered;
- A maximum of \$5,000 where the cover being applied for does not include Life cover or Trauma cover.
- A maximum combined amount payable on a life to be insured of \$500,000.

In terms of this Certificate and other concurrent Certificates, no Free Temporary cover is payable if any proposed covers becomes payable.

#### **Exclusions.**

Accidental injury, sickness, or illness excludes death or trauma caused by or resulting from:

- A self-inflicted act, whether sane or insane;
- Taking drugs, alcohol or any intoxicating substance;
- Participation in a criminal activity;
- Aviation other than as a fare paying passenger on a recognised airline;
- Taking part in risks or occupation which would exclude the life to be insured from insurance cover for death or trauma;
- Any accident, sickness or illness which occurred on or before the date of the application; and
- Any sickness or illness that arose from a pre-existing condition or symptom before the date of application.
- Accident means external or internal bodily injury caused solely and directly by violent, accidental, external or visible means. The injury must be unintended and unexpected.
- Application means the completed application form for the cover(s) being applied for by the persons named in the application form.
- Pre-existing condition means any sickness that the policy owner or the life to be insured were aware of, or the life to be insured had sought advice or medical treatment or surgery, or a reasonable person in the same position should have been aware of, before the Free temporary cover starts.



### 🦻 Made in New Zealand. 🕒

# fidelity

## Why choose Fidelity Life?

Since 1973, we've helped people live with more certainty, knowing that tomorrow's taken care of. Important to us, is our ability to stay relevant to you throughout your life. We'll be here as you change and grow, to celebrate your successes and support you when life doesn't quite go to plan.



#### Protecting your New Zealand way of life.

Here when you need us. Life doesn't always go to plan. Rest assured we want to pay

It's our promise to you. We love our place in the world and exist to look after New Zealanders like you.

**91%** of new claims accepted 1/7/22 - 30/6/23

NZ based customer service



#### Like you, we're local.

your claim.

Our friendly New Zealand based customer care team are here for you come rain or shine.

You're in safe hands. Chances are we've helped a New Zealander near you.





#### **Our financial strength rating.** Issued by A.M. Best, our A- (Excellent) financial strength rating indicates

our ability to pay claims.

You can rely on us to be here for you when it matters most.

**Doing right by New Zealanders.** Every day we work to protect our environment, make a real difference to people, act responsibly and operate with transparency.

\*Fidelity Life has an A- (Excellent) financial strength rating from A.M. Best. The rating scale that this rating forms part of is available for inspection at our offices. For more information please visit Fidelity Life's <u>financial strength page</u>.

