



Over

\$1.1 Billion

**Paid out in claims
since 1973.**

Highlights.

1 July 2019 to 30 June 2020.



We paid **\$139.7m** in claims



We accepted **92%** of all claims



We accepted claims for almost **1,500** customers



21yrs Youngest claimant
100yrs Oldest claimant

What we paid our customers from 1 July 2019 to 30 June 2020.

Cancer

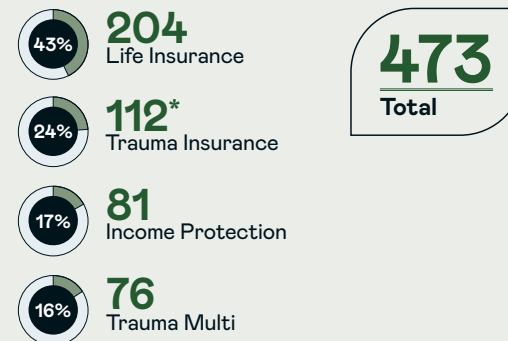
accounted for **32.4%** of all claims we paid.

20.8% of cancer claims were associated with Breast Cancer.

6.9% of cancer claims were associated with Prostate Cancer.

6.6% of cancer claims were associated with Melanoma.

Claim payments fell into the following product categories:



Muscles, limbs and joints

accounted for **21.2%** of all claims we paid.

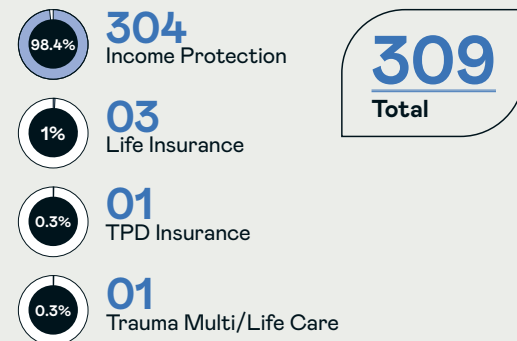
Includes Musculoskeletal and limb, Spine, and Specific Injury Benefit.

22.7% of muscles, limbs and joint claims were associated with a shoulder.

12.2% of muscles, limbs and joint claims were associated with an ankle.

11.6% of muscles, limbs and joint claims were associated with a knee.

Claim payments fell into the following product categories:



Cardiovascular

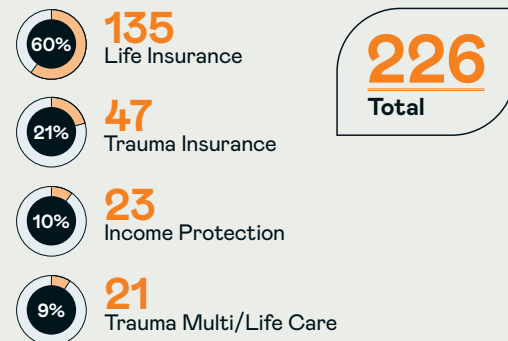
accounted for **15.5%** of all claims we paid.

38.5% of cardiovascular claims were associated with a Heart attack.

22.9% of cardiovascular claims were associated with Heart failure.

10.4% of cardiovascular claims were associated with Ischaemic Heart disease.

Claim payments fell into the following product categories:



Respiratory

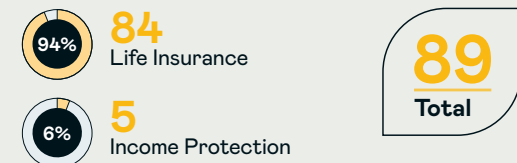
accounted for **6.1%** of all claims we paid.

72.2% of respiratory claims were associated with Pneumonia.

16.7% of respiratory claims were associated with Chronic Obstructive Pulmonary Disease.

2.8% of respiratory claims were associated with Asthma.

Claim payments fell into the following product categories:



Neurological and Stroke

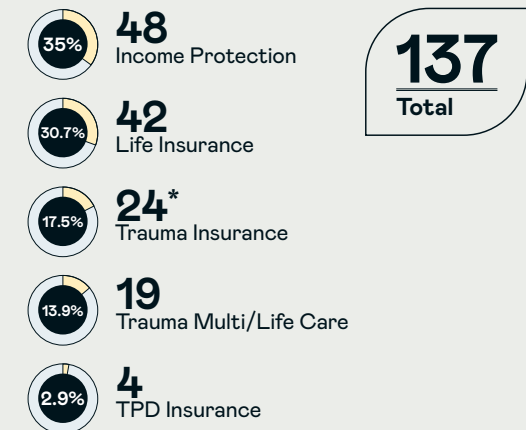
accounted for **9.4%** of all claims we paid.

21.6% of Neurological and Stroke claims were associated with Post-Concussion Syndrome.

19.6% of Neurological and Stroke claims were associated with Dementia.

2% of Neurological and Stroke claims were associated with Stroke.

Claim payments fell into the following product categories:



Mental Health

accounted for **2.5%** of all claims we paid.

48.3% of Mental Health claims were associated with Depression.

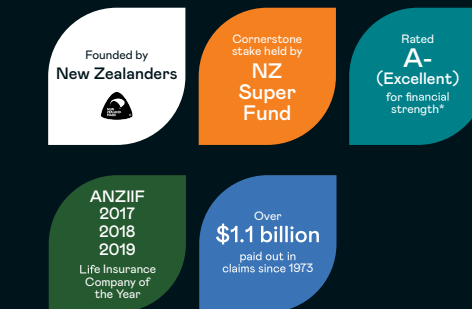
17.2% of Mental Health claims were associated with Anxiety.

Claim payments fell into the following product categories:



*Includes child funeral / trauma claims

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